

Sanford Health Plan

News, Information, and Updates

SANFORD
HEALTH PLAN

Agenda

- State of Business
- Medical Guidelines
- New State Regulations
- Sanford Health Plan Referral Center
- Updates
- EDI
- Questions

State of Business

Current Membership by State

North Dakota	Minnesota	Iowa	South Dakota
118,105	2965	439	55,161

Total current membership: **176,672**

MCG Health Transition

Our medical guidelines have fully transitioned to MCG Health 21st Edition. We are excited to see this partnership to assist with keeping policies organized and up to date.

Eyes to the Future

CITE – integrative platform to access medical guidelines



New State Regulations

[SB 136] Regulation of Professional Lay Midwives

Law Effective 07/01/2018

Details: This regulates the practice of certified professional midwives (lay midwives). States the requirements for licensure in the state for lay midwives. The law establishes a board to oversee the practice and licensure of lay midwives in the state. States the scope of practice for lay midwives. The law states the requirements for re-licensure in the state and fees that are paid for licensure.

Policy: Sanford Health Plan does not cover planned home births by any provider, including professional lay midwives.

New State Regulations

[HB 1195] ABA Coverage Requirements

Effective: 2015

Updated Changes Effective: 01/01/2018

Details: The law requires insurance companies to pay for Applied Behavior Analysis (ABA) coverage when it is provided by someone who is either: (1) Licensed by the Board of Medicine or Board of Psychologists and have documented training and competence in ABA; Or (2) Licensed by the Board of Social Workers as a licensed behavior analyst.

Changes: We will be updating our Provider Directory to add Behavior Analysts as a Specialty that members can search for providers in.



Referral Center

Connecting care when it matters most.

Find the specialist or physician that meets the needs of your patient including:

- Find the right specialist in the right location
- Connect with the provider to set up the appointment
- Inform your patient of all necessary appointment information.

We take care of the process so you can focus on patient care.

To utilize the Referral Center to refer a patient to in network providers with Sanford Health Plan, call (844)836-1616 or email HealthPlanReferralCenter@SanfordHealth.org



Website & Portal Updates

Between September and November 2017, you will see changes to the SanfordHealthPlan website, including to the member portal and provider portal.

As always, our goal with any updates to our website is to ensure it is easy to use and provides you with the information you need in a clear and concise manner.



mySanfordHealthUniversity

Webinars for all areas and educations!

Topics will focus on one area for a 15-30 minute session with an opportunity to ask questions.

Beginning October 5th
9:00 AM

Topics:

Electronic Data Interchange
Check Adjustment Reports
Appealing Claims
Provider Manual
Rejections
Credentialing
Prior Authorizations



Electronic Data Interchange

Increasing Accuracy
Hosted by Amber Schelling
October 5th @ 9:00 AM

Provider Manual

Our Provider Manual is being reviewed and updated to reflect any changes needed to ensure it is an effective tool for you. You will see a new copy soon!

A current copy is available on our website under www.sanfordhealthplan.org Provider Portal, and select Provider Manual.



Credentialing Applications

We are finalizing our new Sanford Health Plan Practitioner Credentialing application and a new Facility Credentialing application.

They will be posted to the Provider Portal in a fillable format to make completion easier.

Eviti: One Year Later

December 1, 2016, eviti prior authorizations for radiation and oncology services went live. Since its inception with Sanford Health Plan, the process has been gone smoothly.

We continue to use this tool to ensure that members are receiving appropriate and effective treatment plans and to ensure that Providers receive appropriate reimbursement.

The word "eviti" is written in a blue, lowercase, serif font. Below the letters, there is a faint, light blue reflection of the text, creating a subtle 3D effect.

835 Transactions

Remittance Advice & EFT

- Sanford Health Plan also partners with multiple clearinghouses to deliver ePayment services, consisting including electronic funds transfer (EFT) and electronic remittance advice (ERA) transactions in the postable 835 format.
- Get your payment faster than if sent by mail.
- No most lost checks.

**Sanford Health Plan
also supports these EDI
Transactions:**

- 270/271
- 276/277
- 837

Please Note: Other practice management system vendors, billing services and clearinghouses may be available to Providers to submit 837 transactions and charge fees or transaction costs for their services. Sanford Health Plan does not specifically recommend or endorse any vendor or billing service.

Questions?

Thank you

Stop by and see me at the Sanford Health Plan booth